# Feeding Back And In: Reflections & Recommendations of Integrating Research & Evaluation Within a Community-Based Eating Disorder Setting



**INSIDEQUT** 



Sumedha Verma, Belinda Caldwell, Sarah Pollitt, Susie Hansen, Lauren Bruce, Jane Miskovic-Wheatley, Sarah Maguire sumedha.verma@eatingdisorders.org.au

# Introduction

Community eating disorder services often serve as a gateway to community voices. They hold an important role in contributing to a **responsive** and **equitable** knowledge-sharing ecosystem across the eating disorder sector that spans community, research and clinical landscapes.

Research and evaluation (R&E) is needed to enable community services to capture local knowledges, evaluate & enhance programs, identify & address gaps, apply for funding and better leverage the diverse voices of people in the community affected by eating disorders & distress. However, requisite R&E frameworks are often limited by under-resourcing.

Building R&E within community settings may be done through ongoing academic partnerships, to enhance eating disorder translation, prevention, advocacy and care. The focus of our project was to evaluate the feasibility of co-developing and integrating R&E within a community service through academic partnership.

# **Process**

We undertook a 12-month communitybased participatory project involving partnership between a postdoctoral researcher (InsideOut) and 6 staff members at Eating Disorders Victoria: 3 lived experience program providers, 2 managers, director, CEO.

We planned and co-designed R&E practices for an existing peer-led program for carers of a young person with an eating disorder - the Carer Coaching Program.

# • 70 staff meetings/interviews (60 hours)

- 47 supervision sessions (43 hours)
- 25 external consultation (27 hours)

### We developed:

- 1. Organisation-wide consent agreement
- 2. Registration form
- 3. Evaluation & learning plan
- 4. Questionnaires for consumers

We evaluated **needs**, **experiences** and **feasibility** of embedding R&E via staff questionnaires, meetings, emails, reflexive field notes.

# Feeding Back and In



# Reflections

- Embedding R&E requires resources (funding, time, knowledge) & prioritisation to plan, collaborate, learn and make change.
- Ethics is a barrier to real-world practices: Monitoring, Evaluation & Learning may be more feasible in the interim.
- · Awareness of power and intersectionality, and joint commitment is needed for safety and space in working collaboratively.

Resources

Academic

Collaboration

- Prioritise funding to support R&E capacity/capability building in community services (staff training, designated R&E positions, software/infrastructure, lived experience engagements)
- Longer funding periods to allow planning, delivery & evaluation

- Assess **readiness for change** prior to partnership
- Identify & re-negotiate roles & responsibilities of collaborators for containment & shared vision
- Build & bridge understandings of power & intersectionality to develop trust
- Identify positioning & positionality
- Regularly reflect on process of working together, communicate/address arising tensions
- Establish structured supports for all collaborators (supervision, professional networks)
- Researchers to: share knowledge, embed HDR students, assist data analysis, join in advocacy

Reflexive cultures

- Listen to, learn from and welcome discourse to challenge status quo and support innovation
- · Create opportunities to receive/engage in reflection & feedback from within/outside services
- Develop service-wide R&E practices

# Conclusion

Recommendations

We provide a **blueprint** of co-designing and building R&E praxis in a community eating disorder service through academic partnership. We highlight issues faced at the community level which hinder translation, equity, access, and change.

Learnings and recommendations will inform the development of more **equitable**, **sustainable**, and **effective** R&E practices and systems within the sector and beyond to enhance community ownership and sharing of knowledge.

This will help build an ecosystem of innovation and knowledge sharing to improve representation, access, prevention, policy and care within the eating disorder sector and ultimately enhance lives.

